



Raiffeisen Informatik deployed ProLion Data Analyzer to optimize storage efficiency and improve reporting processes, achieving a 70% reduction in reporting time.

Raiffeisen Informatik Drives Storage Efficiency with ProLion

Raiffeisen Informatik, an IT services provider based in Austria, recognized a clear need to improve storage efficiencies and streamline reporting. Data center teams were relying on scripts and databases to measure and bill the storage of their clients, so processes were manual and time-consuming. They needed a solution to shed light on the black box of their storage data. DataAnalyzer resulted in significant savings in personnel costs and enabled them to create accurate reports on storage use 70% faster.

” **Data Analyzer from ProLion is very user-friendly, and the data quality is stable.**”

Gerald Barth, Storage Management
Expert at Raiffeisen Informatik

Challenge

Raiffeisen Informatik GmbH & Co KG (R-IT), headquartered in Vienna, Austria, needed better insight into how storage space was being used. To measure how much storage a client was using and bill them accordingly, they needed to write a custom script and save the results in a database. As a result, they were frustrated by the lack of efficiency in their data collection and reporting processes. There were no standardized reports available, and creating reports from scratch each time was very time-consuming.

Restoring lost files was also difficult, because they had no real overview of their data storage. In general, they needed a better way to manage the growing volume of data and ensure they were using their storage in an optimal way.

Solution

As an Austrian leader in the IT services sector, Raiffeisen Informatik trusts only the best tools and partners. They discovered ProLion via a personal recommendation and, while they weren't specifically looking for a solution at the time, they were immediately convinced that ProLion's Data Analyzer could help them. The decision to implement ProLion involved numerous stakeholders, including the Product Owner, Tribe Lead, and the Purchasing department. As well as performance, they prioritized competitive license costs and pricing that was not based on the amount of data, so ProLion was a perfect fit.

“ Before ProLion Data Analyzer, our biggest challenge was obtaining the data we needed. That was a painful process because neither current nor historical data was readily available. For every query, you had to go and manually collect the data.”

“ Something I personally really like and that saves me a lot of work is the ability to search through an entire file system. This is really helpful during restore processes, because users often don't know exactly where they have deleted files.”

Gerald Barth, Storage Management
Expert at Raiffeisen Informatik





Before upgrading to the most recent version, they reviewed the Data Analyzer and compared it with alternative solutions. Ultimately, they decided to stick with ProLion due to the exceptional performance, value and ease of use. The deployment of the latest version of ProLion Data Analyzer was also straightforward, with Raiffeisen Informatik able to complete the process independently in a few hours.

Outcome

With Data Analyzer, Raiffeisen Informatik could obtain detailed insights into the data structure of their storage system. They were able to report on and optimize data storage, allowing for better management of valuable storage space. Raiffeisen Informatik found it much easier to generate billing reports, as they no longer need manual scripts to track storage activity. This led to significant savings on personnel costs and a 70% reduction in reporting time. Raiffeisen Informatik was also able to use Data Analyzer to audit file usage, understand user authorizations, and improve security. Going forward, Raiffeisen Informatik is planning to use Data Analyzer for more use cases with additional teams across the company.

Benefits of ProLion DataAnalyzer

Thanks to ProLion DataAnalyzer, the company can now:

-  Understand exactly how storage space is being used
-  Save on personnel costs with streamlined data collection and reporting
-  Generate reports 70% faster
-  Locate files more easily, even if the file name is unknown



Raiffeisen Informatik GmbH & Co KG (R-IT), headquartered in Vienna, has been offering professional IT expertise for financial and insurance service providers for more than 50 years - with a focus on servicing companies in the Raiffeisen sector. Majority owners are Raiffeisen Bank International and Raiffeisen Landesbank Niederösterreich-Wien.

The highest quality and security standards are crucial for digital transformation and the deployment of innovative solutions. The highest possible availability of services, fail-safe infrastructures, and a solution-oriented and agile corporate culture are essential for success as an experienced data center operator.

Raiffeisen Informatik's services include outsourcing, security services, IT operations, IT & software consulting, client management and output services. R-IT is one of the largest IT companies in Austria and is represented in 3 countries - Austria, Slovakia and Slovenia - with about 1000 employees.

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About ProLion

ProLion provides proactive data security solutions that help organisations manage, protect, recover and control access to their data. The solutions create greater data visibility and compliance while reducing complexity.

Contact us now!

Our highly skilled team of cybersecurity specialists look forward to, to advise you!
Contact us via e-mail at info@prolion.com.